

Mozzilla Firefox

Troubleshooting: <http://support.mozilla.org/en-US/kb/troubleshoot-and-diagnose-firefox-problems>

Shortcut Keys:

|  |  |
| --- | --- |
| Shortcut | Command |
| Alt + Home | Go to home page |
| Alt + Left Arrow or Backspace | Back a page |
| Alt + Right Arrow | Forward a page |
| F5 | Refresh |
| Ctrl + (+ or -) | Increase or decrease font size |
| F5 or Ctrl + R | Reload page |
| Esc | Stop |
| End | Go to Bottom of Page |
| Home | Go to Top of Page |
| F6 | Move to Next Frame |
| Shift + F6 | Move to Previous Frame |
| Ctrl + P | Print |
| Ctrl + S | Save Page As |
| Ctrl + C | Copy |
| Ctrl + V | Paste |
| Ctrl + Y | Redo |
| Ctrl + A | Select All |
| Ctrl + Z | Undo |
| Ctrl + T | New Tab |
| Ctrl + N | New Window |
| Ctrl + D | Bookmark this page |
| Spacebar | Move down page at a time |
| Shift + spacebar | Move up a page at a time |
| Ctrl + tab | Move through each of the open tabs |



Powerpoint

Troubleshooting : <http://office.microsoft.com/en-us/powerpoint-help/troubleshoot-powerpoint-views-HP005241150.aspx>

Shortcuts:

|  |  |
| --- | --- |
| Shortcut | Command |
| Ctrl + shift + F | Change the font |
| Ctrl + shift + P | Change font size |
| Ctrl + shift + > | Increase font size |
| Ctrl + shift + < | Decrase font size |
| F10 | Menu bar |
| Ctrl + N | New slide |
| Ctrl + F6 | Next Window |
| Ctrl + S | Save |
| F5 | Slide Show: Begin |
| B | Slide Show: Black screen show/hide |
| Esc | Slide Show: End |
| N | Slide Show: Next slide |
| P | Slide Show: Previous slide |
| Ctrl – U | Underline |
| Ctrl + Z | Undo |



iTunes

Troubleshooting: <http://www.apple.com/support/itunes/troubleshooting/>

Shortcuts:

|  |  |
| --- | --- |
| Shortcut | Command |
| Return | Play the selected song immediately |
| Option + Right Arrow/Left Arrow | Listen to next or previous album in a list |
| Command + Left Arrow/Right Arrow | Rewind or fast-forward to the next song |
| Shift + Add (+) button | Create a playlist from songs |
| Command + Delete | Delete the selected playlist |
| Command +click the checkbox next to a song | Check or uncheck all the songs in a list |
| Command + comma | Open iTunes preferences |
| Command + H | Hide the iTunes window |
| Option + Command + H | Hid all other applications |
| Command + Q | Quit the iTunes applications |
| Command + Z | Undo your last action |
| Command + C | Copy the selected song’s information |
| Command + V | Paste the selected song’s information |
| Command + A | Select all the songs in the list |
| Shift + Command + A | Deselect all the songs in the list |
| Command + G | Hide or Show the song artwork |
| Space Bar | Stop or start playing the selected song |
| Command + Up Arrow | Increase the volume |
| Command + Down Arrow | Decrease the volume |
| Option + Command + Down Arrow | Mute the sound |
| Command + E | Eject a CD |